

## GRI STANDARDS Content Index – General Disclosures

[GRI 102-55]

GRI Standard	Disclosure	p. number(s) and/or URL(s)	SDGs	Omission	External Assurance
<b>GRI 101</b> Foundation 2016	[GRI 101 does not include any disclosures]				
<b>General Disclosures</b>					
<b>GRI 102</b> General Disclosures 2016	<b>Organisational Profile</b>				
	<b>102-1</b> Name of the organization	(p. 18)			•
	<b>102-2</b> Activities, brands, products, and services	(p. 18)			•
	<b>102-3</b> Location of headquarters	(p. 21)			•
	<b>102-4</b> Location of operations	(p. 20)			•
	<b>102-5</b> Ownership and legal form	Shareholder Information - MYTILINEOS Website			•
	<b>102-6</b> Markets served	(p. 18)			•
	<b>102-7</b> Scale of the organization	(p. 19)			•
	<b>102-8</b> Information on employees and other workers	(p. 88)	8,10		•
	<b>102-9</b> Supply chain	(p. 102)			•
	<b>102-10</b> Significant changes to the organization and its supply chain	(p. 102) <b>Annual Report</b> (p. 25-50)			•
	<b>102-11</b> Precautionary Principle or approach	(p. 48, 54, 60, 64, 67, 69, 80, 86, 90, 94, 96, 101, 104, 118, 120, 123)			•
	<b>102-12</b> External initiatives	(p. 24) - <a href="#">Commitments to Sustainable Development initiatives</a>			•
	<b>102-13</b> Membership of associations	(p. 24) - <a href="#">Commitments to Sustainable Development initiatives</a>			•
	<b>Strategy</b>				
	<b>102-14</b> Statement from senior decision-maker	(p. 12-15)			•
	<b>102-15</b> Key impacts, risks, and opportunities	(p. 48, 49, 54, 60, 64, 67, 69, 80, 86, 90, 94, 96, 101, 104, 118, 120, 123)			•
	<b>Ethics &amp; Integrity</b>				
	<b>102-16</b> Values, principles, standards, and norms of behavior	(p. 17)	16		•
	<b>Governance</b>				
	<b>102-18</b> Governance structure	(p. 114-115, 117) <b>Annual Report</b> a: (p. 141, 142, 155, 156, 163, 187, 188, 203) b: (p. 142, 203-205)			•
	<b>102-19</b> Delegating authority	<b>Annual Report</b> (p. 143)			•
	<b>102-20</b> Executive-level responsibility for economic, environmental and social topics	<b>Annual Report</b> a,b.(p. 203-205)			•
	<b>102-21</b> Consulting stakeholders on economic, environmental, and social topics	(p. 44) <b>Annual Report</b> a,b: (p. 143)	16		•
	<b>102-22</b> Composition of the highest governance body and its committees	<b>Annual Report</b> a-a-i, a-ii, a-iii, a-iv, a-v, a-vii: (p. 150-164, 186-205, 206-210, 217-225)	5, 16		•
	<b>102-23</b> Chair of highest governance body	<b>Annual Report</b> a:(p.143) b:(p. 143, 187-189)	16		•
	<b>102-24</b> Nominating and selecting the highest governance body	<b>Annual Report</b> a:(p. 150-164, 186-203, 217), b-i, b-ii, b-iii, b-iv: (p. 143, 156-163, 187-203, 217-229)	5, 16		•

GRI Standard	Disclosure	p. number(s) and/or URL(s)	SDGs	Omission	External Assurance
	<b>102-25</b> Conflicts of interest	<b>Annual Report</b> a: a: (p. 148-149), b-i, b-iii: (p. 138, 178)	16		•
	<b>102-26</b> Role of highest governance body in setting purpose, values, and strategy	<b>Annual Report</b> (p. 143, 156)			•
	<b>102-28</b> Evaluating the highest governance body's performance	<b>Annual Report</b> (p. 157-167)			•
	<b>102-32</b> Highest governance body's role in sustainability reporting	(p. 117)			•
	<b>102-35</b> Remuneration policies	<b>Annual Report</b> a-a-i, a-ii, a-iii, a-v: (p. 180-186), b: (p. 183)			•
	<b>102-36</b> Process for determining remuneration	<b>Annual Report</b> a:(p. 184) b:(p.184) c: (p. 184)			•
	<b>102-37</b> Participation of interested parties in the determination of fees	<b>Annual Report</b> a: (p. 185)	16		•
	<b>Stakeholder Engagement</b>				
	<b>102-40</b> List of stakeholder groups	(p. 11, 42, 43)			•
	<b>102-41</b> Collective bargaining agreements	(p. 88)	8		•
	<b>102-42</b> Identifying and selecting stakeholders	(p. 42)			•
	<b>102-43</b> Approach to stakeholder engagement	(p. 42, 43, 44) <a href="#">Stakeholder consultation 2021</a>			•
	<b>102-44</b> Key topics and concerns raised	(p. 42, 43)			•
	<b>Reporting Practice</b>				
	<b>102-45</b> Entities included in the consolidated financial statements	(p. 10)			•
	<b>102-46</b> Defining report content and topic Boundaries	(p. 40, 54, 60, 64, 67, 69, 80, 86, 90, 94, 96, 101, 104, 118, 120, 123)			•
	<b>102-47</b> List of material topics	(p. 11, 40)			•
	<b>102-48</b> Restatements of information	(p. 26, 63, 106)			•
	<b>102-49</b> Changes in reporting	(p. 11)			•
	<b>102-50</b> Reporting period	(p. 10)			•
	<b>102-51</b> Date of most recent report	June 2021			•
	<b>102-52</b> Reporting cycle	(p. 10)			•
	<b>102-53</b> Contact point for questions regarding the report	(p. 11)			•
	<b>102-54</b> Claims of reporting in accordance with the GRI Standards	(p. 10)			•
	<b>102-55</b> GRI content index	(p. 134-143)			•
	<b>102-56</b> External assurance	(p. 128-131)			•

## GRI STANDARDS Content Index - Material Topics

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>How we create value</b>					
<b>GRI 201</b> Economic performance	<b>201-1</b> Direct economic value generated and distributed	(p. 26)	8, 9		•
	<b>201-3</b> Defined benefit plan obligations and other retirement plans	<b>Annual Report</b> (p. 355)			
<b>Environment</b>					
<b>Adaptation to Climate Change</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 48) b. Boundaries: (p. 48) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 51) b. The purpose of the management approach: (p. 48) c. Management Approach: (p. 48)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 52) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 201</b> Economic performance	<b>201-2</b> Financial implications and other risks and opportunities for the organization's activities due to climate change		13	The Company has already started the implementation of a study to identify the risks and opportunities from the consequences of climate change in its activity, following the recommendations of the Task Force on Climate - Related Financial Disclosures (TCFD). At the same time, it has joined the international initiative CDP Climate Change in 2021. The available data on the GRI 201-2 are presented in the section "Adaptation to climate change". Extensive data for full compliance with GRI 201-2 are expected within the next Sustainable Development Report.	
<b>Energy &amp; Air emissions</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 54) b. Boundaries: (p. 54) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 54) b. The purpose of the management approach: (p. 54) c. Management Approach: (p. 54)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 55) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 302</b> Energy	<b>302-1</b> Energy consumption within the organization	(p. 56)	7, 8, 12, 13		•
	<b>302-3</b> Energy intensity	(p. 56)	7, 8, 12, 13		•

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>GRI 305</b> Emissions	<b>305-1</b> Direct (Scope 1) GHG emissions	(p. 57)	3, 12, 13, 14, 15		•
	<b>305-2</b> Energy indirect (Scope 2) GHG emissions	(p. 57)	3, 12, 13, 14, 15		•
	<b>305-3</b> Other indirect (Scope 3) GHG emissions	(p. 57)	3, 12, 13, 14, 15		
	<b>305-4</b> GHG emissions intensity	(p. 58)	13, 14, 15		•
	<b>305-6</b> Emissions of ozone-depleting substances (ODS)	There are no such emissions.	3, 12		
	<b>305-7</b> Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	(p. 57)	3, 12, 14, 15		•
<b>Ecological Impacts</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 69) b. Boundaries: (p. 69) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 69) b. The purpose of the management approach: (p. 69) c. Management Approach: (p. 69)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 71) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 304</b> Biodiversity	<b>304-1</b> Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	(p. 72)			•
	<b>304-2</b> Significant impacts of activities, products, and services on biodiversity	(p. 72)			•
<b>Circular Economy</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 64) b. Boundaries: (p. 64) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 64) b. The purpose of the management approach: (p. 64) c. Management Approach: (p. 64)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 65) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 306 2020</b> Waste	<b>306-1</b> Waste generation and significant waste-related impacts	(p. 64-65)	3, 6, 12		•
	<b>306-2</b> Management of significant waste-related impacts	(p. 64-65)	3, 6, 12		•
	<b>306-3</b> Waste generated	(p. 65, 66)	3, 6, 12		•
	<b>306-4</b> Waste diverted from disposal	(p. 65, 66)	3, 6, 12		•
	<b>306-5</b> Waste directed to disposal	(p. 65, 66)	3, 6, 12		•

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>Water Management</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 60) b. Boundaries: (p. 60) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 60) b. The purpose of the management approach: (p. 60) c. Management Approach: (p. 60)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 61) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 303</b> Water	<b>303-1</b> Interactions with water as a shared resource	(p. 60-61)	6, 12		•
	<b>303-2</b> Management of water discharge-related impacts	(p. 61)	6, 12		•
	<b>303-3</b> Water withdrawal	(p. 62)	6		•
	<b>303-4</b> Water discharge	(p. 61, 62)	6		•
	<b>303-5</b> Water consumption	(p. 63)	6		•
<b>Pollution Prevention</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 67) b. Boundaries: (p. 67) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 67) b. The purpose of the management approach: (p. 67) c. Management Approach: (p. 67)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 68) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>MYTILINEOS - Internal index</b>	Incidents involving small-scale, localised spills	(p. 68)	3, 6, 12, 14, 15		
<b>Other significant Environmental topics</b>					
<b>GRI 301</b> Materials	<b>301-1</b> Materials used by weight or volume	(p. 73)	8, 12		•
	<b>301-2</b> Recycled input materials used	(p. 73)	8, 12		•

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>Society</b>					
<b>Occupational Health and Safety</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 80) b. Boundaries: (p. 80) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 80) b. The purpose of the management approach: (p. 80) c. Management Approach: (p. 80, 82, 83, 84)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 82) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 403</b> Occupational Health and Safety 2018	<b>403-1</b> Occupational health and safety management system	(p. 81)	8		•
	<b>403-2</b> Hazard identification, risk assessment, and incident investigation	(p. 81)	8		•
	<b>403-3</b> Occupational health services	(p. 81)	8		•
	<b>403-4</b> Worker participation, consultation, and communication on occupational health and safety	(p. 82)	8, 16		•
	<b>403-5</b> Worker training on occupational health and safety	(p. 83, 84)	8		•
	<b>403-6</b> Promotion of worker health	(p. 81)	3, 8		•
	<b>403-7</b> Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	(p. 81)	8		•
	<b>403-8</b> Workers covered by an occupational health and safety management system	(p. 81)	8		•
	<b>403-9</b> Work-related injuries	(p. 83, 84)	3, 8, 16		•
	<b>403-10</b> Work-related ill health	(p. 82, 83)	3, 8, 16		•
<b>Employment</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 86) b. Boundaries: (p. 86) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 86) b. The purpose of the management approach: (p. 86) c. Management Approach: (p. 86)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 88) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>GRI 401</b> Employment	<b>401-1</b> New employee hires and employee turnover	(p. 89)	5, 8, 10		•
	<b>401-2</b> Benefits provided to full-time employees that are not provided to temporary or part-time employees	(p. 87)	3, 5, 8		•
	<b>401-3</b> Parental leave	(p. 88)	5, 8		
<b>GRI 402</b> Labor/ Management Relations	<b>402-1</b> Minimum notice periods regarding operational changes	(p. 87) a. (p. 87)	8		
<b>Human Rights</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 90) b. Boundaries: (p. 90) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 90) b. The purpose of the management approach: (p. 90) c. Management Approach: (p. 90)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 91) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 406</b> Non - discrimination	<b>406-1</b> Incidents of discrimination and corrective actions taken	(p. 93)	5, 8		•
<b>GRI 407</b> Freedom of Association and Collective Bargaining	<b>407-1</b> Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	(p. 93)	8		
<b>GRI 408</b> Child Labor	<b>408-1</b> Operations and suppliers at significant risk for incidents of child labor	(p. 93)	8, 16		
<b>GRI 409</b> Forced or Compulsory Labor	<b>409-1</b> Operations and suppliers at significant risk for incidents of forced or compulsory labor	(p. 93)	8		
<b>GRI 412</b> Human Rights Assessment	<b>412-1</b> Operations that have been subject to human rights reviews or impact assessments	(p. 91)			•
<b>Equal Opportunities</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 94) b. Boundaries: (p. 94) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 94) b. The purpose of the management approach: (p. 94) c. Management Approach: (p. 94)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 95) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 405</b> Diversity and Equal Opportunity	<b>405-1</b> Diversity of governance bodies and employees	(p. 95)	5, 8		•
	<b>405-2</b> Ratio of basic salary and remuneration of women to men	(p. 95)	5, 8, 10		

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>Sustainability of local communities</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 96) b. Boundaries: (p. 96) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 96) b. The purpose of the management approach: (p. 96) c. Management Approach: (p. 97)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 97) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 203</b> Indirect Economic Impacts	<b>203-1</b> Infrastructure investments and services supported	(p. 98)	5, 9, 11		•
<b>GRI 413</b> Local Communities	<b>413-1</b> Operations with local community engagement, impact assessments, and development programs	(p. 98)			•
<b>GRI 415</b> Public Policy	<b>415-1</b> Political contributions	Not allowed under the Company's Code of Conduct <a href="https://www.mytilineos.gr/media/hwdhvhaw/kodikas_deontologias_omilou_2019_en_web.pdf">https://www.mytilineos.gr/media/hwdhvhaw/kodikas_deontologias_omilou_2019_en_web.pdf</a> (p.14)	16		
<b>Responsible Supply Chain</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 101) b. Boundaries: (p. 101) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 101) b. The purpose of the management approach: (p. 101) c. Management Approach: (p. 101)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 102) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 204</b> Procurement Practices	<b>204-1</b> Proportion of spending on local suppliers	(p. 102-103)	8		•
<b>GRI 308</b> Supplier Environmental Assessment	<b>308-1</b> New suppliers that were screened using environmental criteria	(p. 102)	12		
<b>GRI 414</b> Supplier Social Assessment	<b>414-1</b> New suppliers that were screened using social criteria	(p. 102)	12		
<b>Business Continuity</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 104) b. Boundaries: (p. 104) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 104) b. The purpose of the management approach: (p. 104) c. Management Approach: (p. 104)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 105) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
MYTILINEOS - Internal Index	Implementation of Emergency Preparedness Exercises	(p. 105)			
<b>Other significant Social topics</b>					
<b>GRI 404</b> Training & Education	<b>404-1</b> Average hours of training per year per employee	(p. 106)	4, 5, 8, 10		•
	<b>404-2</b> Programs for upgrading employee skills and transition assistance programs	(p. 106)	8		
	<b>404-3</b> Percentage of employees receiving regular performance and career development reviews	(p. 106)	5, 8, 10		•
<b>GRI 416</b> Customer Health and Safety	<b>416-2</b> Incidents of non-compliance concerning the health and safety impacts of products and services	(p. 107)	16		•
<b>GRI 417</b> Marketing and Labeling	<b>417-1</b> Requirements for product and service information and labeling	(p. 108)	12		•
	<b>417-2</b> Incidents of non-compliance concerning product and service information and labeling	(p. 108)	16		•
	<b>417-3</b> Incidents of non-compliance concerning marketing communications	(p. 108)	16		•
<b>Governance</b>					
<b>Regulatory Compliance</b>					
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 118) b. Boundaries: (p. 118) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 118) b. The purpose of the management approach: (p. 118) c. Management Approach: (p. 118)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 119) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 307</b> Environmental Compliance	<b>307-1</b> Non-compliance with environmental laws and regulations	(p. 119)	16		•
<b>GRI 419</b> Socioeconomic Compliance	<b>419-1</b> Non-compliance with laws and regulations in the social and economic area	(p. 119)	16		•
<b>GRI 206</b> Anti-competitive Behavior	<b>206-1</b> Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	(p. 119)	16		•
<b>Business Ethics</b>					

GRI Standard	Disclosure	Disclosure	SDGs	Omission	External Assurance
<b>GRI 103</b> Management Approach	<b>103-1</b> Explanation of the material topics and its boundaries	a. Why the topic is material: (p. 120) b. Boundaries: (p. 120) c. Specific limitation regarding the topic Boundary: <b>None</b>			
	<b>103-2</b> The management approach and its components	a. How the organization manages the topic: (p. 120) b. The purpose of the management approach: (p. 120) c. Management Approach: (p. 120)			•
	<b>103-3</b> Evaluation of the management approach	a-i Evaluation: <b>Internal review &amp; external verification</b> a-ii. Results: (p. 121) a-iii. Major Adjustments: <b>Development of a dedicated management approach</b>			
<b>GRI 205</b> Anti-corruption	<b>205-3</b> Confirmed incidents of corruption and actions taken	(p. 121)	16		•
<b>Other significant Governance topics</b>					
<b>GRI 418</b> Customer Privacy	<b>418-1</b> Substantiated complaints concerning breaches of customer privacy and losses of customer data	(p. 123)	16		•